

### **Error Code 12**

Explanation: Flame Failure. Unit went to main burner for a period of time; but has since lost flame or the ability to verify the presence of flame. At a minimum check the following in all cases:

1. Bleed all air from gas lines.
2. Ensure appliance is properly grounded.
3. Ensure gas line, meter, and regulator are sized properly.
4. Ensure gas type and gas pressure to the machine is correct.
5. Flex lines with a full 3/4 inch inside diameter may also restrict fuel flow enough to give you error code 11.

***For convenience, the RTG 66 model has a 1/4 inch inlet gas pressure check port on the gas connection nipple.***

