

## PRODUCT WARRANTY

### 6 - YEAR LIMITED WARRANTY ON WATER HEATER

For six years from the date of purchase, if this water heater is installed and operated in a single-family home in accordance with the owner's manual instructions and all local applicable plumbing codes, Sears will:

1. Supply free water heater parts for those that are defective in material or workmanship.
2. Supply a free water heater for one that develops a leak.

For the second through sixth year from the purchase date, you must pay the labor cost for installation of parts or water heater.

For commercial, institutional, industrial or residential use by two or more families, the above limited warranty is only for two years. During the second year you must pay the labor cost for parts or water heater installation.

If governmental regulations prohibit Sears from furnishing a comparable model replacement water heater under this warranty, Sears will furnish a new water heater of comparable output as permitted by such governmental regulations; however, the Owner will be charged for the additional cost associated with the changes made to the replacement water heater design to comply with such governmental regulations.

Replacements and/or repairs furnished under this warranty do not carry a new warranty, and are only covered by the unexpired portion of the original warranty.

### 1 - YEAR EXCLUSIVE KENMORE LABOR WARRANTY

For the first year from the date of purchase, Sears will, free of charge, supply and install new water heater parts for defective ones or a new water heater for one that develops a leak.

### WARRANTY SERVICE

To obtain warranty service, call 1-800-4-MY-HOME® (1-800-469-4663).  
This warranty applies only while this product is in use in the United States.  
This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

SEARS BRANDS MANAGEMENT CORPORATION, Hoffman Estates, IL 60179

**The price of your water heater does not include a free checkup service call.** On water heater installations arranged by Sears, Sears warrants the installation.

A charge will be made on service calls due to poor or incomplete installation. These include:

- a. Adjusting thermostat
- b. Condensation
- c. Leaks in pipes or fittings

### Master Protection Agreements

*Congratulations on making a smart purchase.* Your new Kenmore® product is designed and manufactured for years of dependable operation. But like all products, it may require preventive maintenance or repair from time to time. That's when having a Master Protection Agreement can save you money and aggravation.

The Master Protection Agreement also helps extend the life of your new product. Here's what the Agreement\* includes:

- **Parts and labor** needed to help keep products operating properly **under normal use**, not just defects. Our coverage goes **well beyond the product warranty**. No deductibles, no functional failure excluded from coverage— **real protection**.
- **Expert service** by a force of more than **10,000 authorized Sears service technicians**, which means someone you can trust will be working on your product.
- **Unlimited service calls and nationwide service**, as often as you want us, whenever you want us.
- **"No-lemon"** guarantee – replacement of your covered product if four or more product failures occur within twelve months.
- **Product replacement** if your covered product can't be fixed.
- **Annual Preventive Maintenance Check** at your request – no extra charge.
- **Fast help by phone** – we call it **Rapid Resolution** – phone support from a Sears representative on all products. Think of us as a "talking owner's manual."
- **Power surge protection** against electrical damage due to power fluctuations.

- **\$250 Food Loss Protection** annually for any food spoilage that is the result of mechanical failure of any covered refrigerator or freezer.
- **Rental reimbursement** if repair of your covered product takes longer than promised.
- **10% discount** off the regular price of any non-covered repair service and related installed parts.

Once you purchase the Agreement, a simple phone call is all that it takes for you to schedule service. You can call anytime day or night, or schedule a service appointment online.

The Master Protection Agreement is a risk free purchase. If you cancel for any reason during the product warranty period, we will provide a full refund. Or, a prorated refund anytime after the product warranty period expires. Purchase your Master Protection Agreement today!

**Some limitations and exclusions apply. For prices and additional information in the U.S.A. call 1-800-827-6655.**

**\* Coverage in Canada varies on some items. For full details, call Sears Canada at 1-800-361-6665.**

### Sears Installation Service

*For Sears professional installation* of home appliances, garage door openers, water heaters, and other major home items, in the U.S.A. or Canada call **1-800-4-MY-HOME®**.

## CUSTOMER RESPONSIBILITIES

**Thank You** for purchasing a Kenmore water heater. Properly installed and maintained, it should give you years of trouble free service. If you should decide that you want the new water heater professionally installed by Sears call 1-800-4-MY-HOME®. They will arrange for prompt, quality installation by Sears authorized contractors.

### Abbreviations Found In This Instruction Manual:

- CSA - Canadian Standards Association
- ANSI - American National Standards Institute
- NFPA - National Fire Protection Association
- ASME - American Society of Mechanical Engineers
- GAMA - Gas Appliance Manufacturers Association

### Important Information About This Water Heater:

This gas water heater was manufactured to voluntary safety standards to reduce the likelihood of a flammable vapor ignition incident. New technology used in meeting these standards makes this product more sensitive to installation errors or improper installation environments. Please review the Installation Checklist found at the end of the installation instructions section and make any required installation upgrades or changes.

This manual contains instructions for the installation, operation, and maintenance of the gas-fired water heater. It also contains warnings throughout the manual that you must read and be aware of. All warnings and all instructions are essential to the proper operation of the water heater and your safety. Since we cannot put everything on the first few pages, **READ THE ENTIRE MANUAL BEFORE ATTEMPTING TO INSTALL OR OPERATE THE WATER HEATER.**

- The installation must conform with these instructions and the local code authority having jurisdiction. In the absence of local codes, installations shall comply with the following:

**In the United States:** The National Fuel Gas Code ANSI Z223.1/ NFPA 54. This publication is available from the Canadian Standards Association, 8501 East Pleasant Valley Rd, Cleveland Ohio 44131, or The National Fire Protection Association, 1 Batterymarch Park, Quincy, MA 02269.

- If after reading this manual you have any questions or do not understand any portion of the instructions, call the Sears Service Center.
- Carefully plan the place where you are going to put the water heater. Correct combustion, vent action, and vent pipe installation are very important in preventing death from possible carbon monoxide poisoning and fires. See Figure 1.
- Examine the location to ensure the water heater complies with the *Installation Instructions* section in this manual.
- For California installation, this water heater must be braced, anchored, or strapped to avoid falling or moving during an earthquake. See instructions for correct installation procedures. Instructions may be obtained from California's Office of the State Architect, 1102 Q Street, Suite 5100, Sacramento, CA 95811. Instructions can also be downloaded to your computer at [www.dsa.dgs.ca.gov/Pubs](http://www.dsa.dgs.ca.gov/Pubs).

- Massachusetts Code requires this water heater to be installed in accordance with Massachusetts 248-CMR 2.00: State Plumbing Code and 248-CMR 5.00.
- Complies with 40 Ng/J NOx requirements of Texas and most California AQM Districts.



**IMPORTANT:** Do not remove any permanent instructions, labels, or the data label from either the outside of the water heater or on the inside of water heater panels.

- Remove exterior packaging and place installation components aside.
- Inspect all parts for damage prior to installation and start-up.
- Completely read all instructions before attempting to assemble and install this product.
- After installation, dispose of/recycle all packaging materials.