Unit Will Not Power On

Explanation: Nothing happens when water is flowing through unit. At a minimum check the following in all cases:

- 1. Make sure unit is connected to proper 3 prong, grounded power supply and circuit breakers are on.
- 2. Clean cold inlet water supply filter. Ensure you have at least the minimum flow rate required to fire unit. Turn on several fixtures to make sure.
- 3. On new installations ensure hot and cold water lines are not crossed. Make sure the unit is plumbed cold in to cold inlet. Unit will not fire off if water is running backwards.





